

**CHARLOTTE COUNTY TRANSIT TRIP REPORT FISCAL YR 17/18**

Month	Older Americans	New Freedom	Sr. Friends	TD Comm	Total Trips	FY16/17 Total	FY 17/18 Variance
Oct-17	100	144	430	3,146	3,820	4,725	-905
Nov-17	99	110	376	3,337	3,922	4,529	-607
Dec-17	100	118	359	3,716	4,293	4,759	-466
Jan-18						5,016	
Feb-18						4,017	
Mar-18						4,173	
Apr-18						3,568	
May-18						3,950	
Jun-18						3,635	
Jul-18						4,125	
Aug-18						4,264	
Sep-18						3,148	
<b>Total</b>	<b>299</b>	<b>372</b>	<b>1,165</b>	<b>10,199</b>	<b>12,035</b>	<b>49,909</b>	<b>-1,978</b>

Note: No Shows for 1st quarter- 369 trips.

Starting FY17/18 JARC will be reported in Public Transit (11,163 trips are not included in the 16/17 Total Trips)

Older Americans: Older Americans Act Human Services  
 New Freedom: Section 5310 Operating  
 Sr Friends: Senior Friendship Centers  
 TD Comm: Transportation Disadvantaged Commission

**CHARLOTTE COUNTY TRANSPORTATION DISADVANTAGED REVENUE REPORT FISCAL YR 17/18**

Month	Older Americans	Sr. Friends	TD Comm	Total Revenue
Oct-17	\$408.00	\$4,439.20	\$30,749.60	\$35,596.80
Nov-17	\$403.92	\$3,871.68	\$33,119.04	\$37,394.64
Dec-17	\$408.00	\$3,701.51	\$36,688.00	\$40,797.51
Jan-18				\$0.00
Feb-18				\$0.00
Mar-18				\$0.00
Apr-18				\$0.00
May-18				\$0.00
Jun-18				\$0.00
Jul-18				\$0.00
Aug-18				\$0.00
Sep-18				\$0.00
<b>Total</b>	<b>\$1,219.92</b>	<b>\$12,012.39</b>	<b>\$100,556.64</b>	<b>\$113,788.95</b>

Older Americans: Older Americans Act Human Services  
 Sr Friends: Senior Friendship Centers  
 TD Comm: Transportation Disadvantaged Commission

**CHARLOTTE COUNTY TRANSIT NON PROFIT COORDINATED PARTNERS TRIPS REPORT FISCAL YR 17/18**

Month	Cooper St.	C.A.R.E.*	Vets	Cultural Ctr.	Homeless Coalition	Total
Oct-17	343	78	162	116	69	768
Nov-17	458	93	178	24	30	783
Dec-17	269	140	187	93	21	710
Jan-18						0
Feb-18						0
Mar-18						0
Apr-18						0
May-18						0
Jun-18						0
Jul-18						0
Aug-18						0
Sep-18						0
<b>Total</b>	<b>1,070</b>	<b>311</b>	<b>527</b>	<b>233</b>	<b>120</b>	<b>2,261</b>

\*Center for Abuse and Rape Emergencies (C.A.R.E.)

**CHARLOTTE COUNTY TRANSIT QUARTERLY PURPOSE REPORT FISCAL YR 17/18**

<b>One-Way Trips By Trip Purpose</b>	<b>1st QTR FY 18</b>	<b>Year to Date FY18</b>	<b>Percent</b>
Medical	5352	5,352	20%
Nutritional (Meal site + Grocery only)	4526	4,526	17%
Education/Training/Daycare	5945	5,945	22%
Employment	6757	6,757	25%
Life-Sustaining/Other	4353	4,353	16%
<b>Trip Purpose Totals:</b>	<b>26,933</b>	<b>26,933</b>	<b>100%</b>

Nutritional: Anyone transported for reasons of receiving a meal, nutritional benefits or grocery shopping.

Nutritional: Grocery is Publix, Winn-Dixie, Aldi

Life-Sustaining/Other: Anyone transported for the purpose of conducting personal business (e.g. banks, social service offices, visiting spouse/parent in nursing home); shopping (excluding grocery shopping) social, or recreational reasons.

**CHARLOTTE COUNTY TRANSIT UNMET TRIPS REPORT FISCAL YR 17/18**

Quarterly Unmet Trip Report October-December 2017						
	Medical	Nutritional	Education - Training	Employment	Other - Life Sustaining	Totals
October	1	0	0	5	10	16
November	1	2	4	14	23	44
December	0	2	6	23	26	57
<b>Quarterly Totals</b>	<b>2</b>	<b>4</b>	<b>10</b>	<b>42</b>	<b>59</b>	<b>117</b>

Quarterly Unmet Trip Report January-March 2018						
	Medical	Nutritional	Education - Training	Employment	Other - Life Sustaining	Totals
January						
February						
March						
<b>Quarterly Totals</b>						

Quarterly Unmet Trip Report April-June 2018						
	Medical	Nutritional	Education - Training	Employment	Other - Life Sustaining	Totals
April						
May						
June						
<b>Quarterly Totals</b>						

Quarterly Unmet Trip Report July-September 2018						
	Medical	Nutritional	Education - Training	Employment	Other - Life Sustaining	Totals
July						
August						
September						
<b>Quarterly Totals</b>						

**CHARLOTTE COUNTY TRANSIT COMPLAINT REPORT FISCAL YR 17/18**

1st Quarter as of 12/31/2017

<i>Type of Issue</i>	<i>Previous Quarter</i>	<i>This Quarter</i>	<i>Variance</i>
Wrong Time/Date of Service	0		0
Rude Employee or Operator	4		-4
No Timeslot available	0		0
Wants Different Grocery Store	0		0
Late Ride or Early	1	1	0
Missed Ride	4		-4
Safety Complaint	0		0
Vehicle Unsatisfactory	0		0
Vehicle Operation	2	7	5
Ride with Other People	0		0
Inappropriate Passenger Activity	0		0
No Client Assist	0		0
Policy Complaint	0	1	1
Phone- Long que (wait) time	9		-9
Co-pay	0		0
<b>Total Issues:</b>	<b>20</b>	<b>9</b>	<b>-11</b>

**CHARLOTTE COUNTY PUBLIC TRANSPORTATION TRIP REPORT FISCAL YR 17/18**

Month	Public Transit	Rural	Total Trips
Oct-17	5,853	707	6,560
Nov-17	10,984*	625	11,609
Dec-17	4,166	585	4,751
Jan-18			0
Feb-18			0
Mar-18			0
Apr-18			0
May-18			0
Jun-18			0
Jul-18			0
Aug-18			0
Sep-18			0
<b>TOTALS</b>	<b>10,019</b>	<b>1,917</b>	<b>22,920</b>

Note: No Shows for 1st quarter 781 trips

\* Waterfest trips 6,284

